



From the desk of KyuJung Whang, Vice President

March 2013

Is it me or has this been a long winter? I have a good case of cabin fever and can't wait for warmer weather to arrive. I imagine you are eager to put away your winter coats and enjoy the longer hours of daylight. Here are some of the projects that have been on my mind since the February newsletter.

Budget Model

We have been hard at work compiling and adjusting our data to support the new budget model. We have also been answering questions from those who are affected by the new model. We continue to have more questions than answers. Like anything we do for the first time, there will be a period of trial, assessment of what works (and what doesn't), readjustment, and then reassessment. The new model will take effect on July 1, so we are working to assure that the process will be effective as possible. Thanks to many of you who have worked so hard to create the new model by partnering with the budget office.

University Health Services (Gannett)

Facilities Services has been part of the discussion about expanding Gannett since 2005. We now have the necessary approvals to proceed with the project, at roughly half the cost of initial estimates. The project will not require surging of the operations, give us a fully renovated facility measuring 96,000 GSF (nearly double the current size) and will be completed in October 2017. The project will be funded by equal shares of philanthropy, Dean's reserves, and Unit's reserves. Remember that Gannett provides numerous services to the entire Cornell community; I encourage you to use their services as needed!

Service Effectiveness Assessment Survey

President Skorton is interested in the overall effectiveness of services that administrative units provide to campus. During the month of March, 631 of our customers responded to a survey about the services we provide to campus. Our overall score was an impressive 4.03 out of 5, which speaks loudly for the good work that you all do for Cornell. Thank you. A summary of the survey will be up on the FS website.

United Way

Rob Morris cooked up his famous corned beef and cabbage to feed the hungry masses on March 18. It was a very successful event in our United Way campaign. We have two additional events in the works: a day to donate your loose change day and a day of volunteering. Keep a lookout for more information.

Service Recognition Event

President Skorton will be hosting the annual service recognition dinner on April 17. This year, 184 FS employees will celebrate a 5-year increment; 43 of them have served for 25 years or more. We are fortunate to have employees who are so dedicated and loyal to Cornell; and, for the years of experience they bring to work every day. There will be a special recognition of Steve Haner in Facilities Management, who has been with Cornell for 45 years! Steve is an employee of Building Care and is an expert in applied custodial maintenance technology and someone who serves as a role model for every employee in Facilities Services. Thank you, Steve, for your many years of contributions to Cornell.

Lake Source Cooling

DEC has issued a new permit that will allow us to operate the plant until April 2018. This is very good news to Cornell and enables us to continue operations with very little impact. During the next 5-year period we will be engaged in a lake modeling project that will help identify the sources and impacts of the nutrient phosphorus. Special thanks go out to so many Cornell staff and faculty who have worked very hard to get us to this point.

Rewards and Recognition Committee

Nominations for the Keystone, Cornerstone, and Steve Wright Bridge awards are open and will remain open until the end of April. Please take the time to [nominate a colleague](#) in recognition of all he or she does. We are looking forward to a fun event on June 11 at Barton Hall to celebrate the winners and to enjoy each other's company over breakfast.

I look forward to hearing your thoughts on these and other topics; and, I thank you for all that you do for Cornell.

Kyu