Hello friends:

Soon Facilities Services will be installing a more recent version of our asset management software Maximo.

This will mean some changes in the way we do things – revising processes and procedures where they need improvement, changing roles and responsibilities, and updating the technology we use. We will see standing work order numbers replaced by account numbers for example, and an increase in the number of service requests submitted electronically. Areas doing similar jobs will need to adopt processes that are consistent with each other.

In a word, the Maximo migration will bring changes to the ways Facilities Services gets things done.

Over time we have learned that customizing Maximo to our pre-existing work processes has caused numerous performance and stability issues in the system. As a result, we have not been getting full value and functionality from the software and have been prevented from taking advantage of many features it offers.

For this migration we have decided to install the software as it was designed to be used, “out of the box,” without customizations.

My charge to the Maximo Migration Project Team has been to fully realize the potential of Maximo as our asset management system.
Now my charge to Facilities Services during the upcoming phase of this effort is to take full advantage of the training resources available and to bring the same sense of teamwork and dedication to making this migration successful. This will require flexibility and patience with both the system and each other, as we work through issues that are sure to arise. However, I have seen firsthand time and again our organization’s ability to work together toward common goals and overcome challenges. I am confident this migration will be a success.

If you have any questions, please feel free to contact the Maximo 7.5 Migration Project Team:

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Thank you for your continued dedication and efforts.

Kyu