Bill Youst
Nominated by Mark Waterman

Employee of the Quarter, Bill Youst, was nominated for showing excellence in the work he does. For being dedicated to Cornell, to the people he works with and his customers whether the job is big or small. For always being willing to help at a moment's notice, to help whatever the project, whether is be a large jobs like commencement coordination or jobs like the Employee of the Quarter event he ensures the customer and university get the best customer service possible.

Bill's heart is in his work, he takes it very personal – he wants to see it done right. The small job is just as important as the big, he makes sure it is done to the customer’s satisfaction, he even anticipates their needs before they do.

Bill anticipates what is needed at an event and what is coming next to plan ahead from year to year. He knows the academic events schedules better than most. He is a subject expert and offers suggestions to the customer – walks them through their event and their needs and helps them decide on the best choices. Things people take for granted...... Bill makes sure are not overlooked.

Bill has worked in Facilities Management for 35 years, he knows the campus and the needs of his customers, and many depend on that knowledge to lead them through their event. He has to coordinate and collaborate with other campus departments such as building care, trades, transportation, and EH&S, just to name a few.

Bill is the hub for all FM trades work for Commencement, he coordinates the many behind the scenes activities that happen to ensure Commencement weekend runs smoothly every year.

Reunion has a similar scope for the tents and signs and coordinating various event locations. And most notably, this falls immediately after the Commencement set up, work, and break down. These two big events all take place between the 3rd week of May and the 3 week of June.

Basically if you see an event on campus, this winner had a hand it in somehow.

Congratulations Bill!