Wendy Hackett and Nancy Phelps, and Sherrie Joseph absent from photo.

I quote from a nominator, who sums it up like this:
“Who hasn’t felt guilty asking for a contract to be cranked out yesterday? .... Just this once?.... And when have you ever been told “no way”? If it has to be done, it is”

Every single day, for as long as many of us have worked at Cornell or can remember, Nancy, Sherrie and Wendy have had a positive impact on Facility Services by giving distinguished service and making a difference.

A quick poll of colleagues resulted in nearly identical quotes. Staff members have put little smiley faces and buried notes in their requests for contracts and change orders just to reinforce their appreciation for the enormous quantity of the highest quality work of any work group in Facilities Services. That’s saying a lot in such a high performing division, these nominators believe it in their hearts.

The Contracts Mission as stated on their website is:
We are a spirited organization pulling together to assist all our colleagues and customers by providing outstanding service, guidance and support. When it comes to their Mission, Vision and Values; Nancy, Sherrie and Wendy do more than walk the talk. They embody it. As a work group they understand that it’s only by following their values that they can stay on top of as many as 500 contracts per year. For those of us who manage contracts, that’s a mind boggling number of contracts and concomitant change orders and requests for payment. But we All know that as surely as the sun will rise, our contract will soon be on our desk for review and signatures.

While Nancy is busy with the walk in emergencies and day to day requests, Sherrie and Wendy keep the truckloads of paper flowing smoothly. How they keep so much paper organized and tracked is beyond our feeble understanding, but we don’t have to worry about it because they do.