May Employee of the Month
Winner: Carl Hoaglin
Nominator: David Lieb

David Lieb nominated Carl Hoaglin for May Employee of the Month. Carl is a mechanic in at our Palm Road garage and shares, among other duties, the responsibility for the the Campus-to-Campus (C2C) buses. Expectations for the C2C service are high and Carl and his co-workers do an admirable job keeping the buses clean, quiet, and reliable. But, they are machines after all, and occasionally things go wrong.

On Wednesday, April 15, things did, indeed, go awry. The noon C2C bus out of Ithaca broke down in the hinterlands of the Poconos, about 2 hours along its journey, and began to overheat. We called Carl, only to find out that he had, after a very early start to his day, left for home. We reached him at home and he advised us that the bus could not safely continue with its passengers. Without hesitation, Carl got back on his motorcycle, went back to the garage, picked up a replacement bus, and drove down to the stranded bus.

When Carl returned to Ithaca sometime around 9:00 p.m., after a slow ride home, he sent a text message to let me know that he and the bus had made it safely back to the garage. David sent a return message thanking him again for his quick action and heroic service. His response to me really cemented in my mind the reason for this nomination. He texted: "All part of what happens when someone cares about what they do and who they do it for."