Hello IPP...I wanted to take a few short moments to introduce myself.

William Sitzabee – Interim Vice President

As some of you already know, my name is William Sitzabee, but most folks just call me Bill. I’m a native of NY and retired from the United States Air Force back in 2014 just prior to joining the IPP team as the Associate Vice President for Engineering and Project Administration. My wonderful wife Whitney and I have been married for just over 20 years and we live here in Ithaca with our two great children, Kaylen and Brennan.

First, let me admit what an incredible honor it is for me to lead and serve a great organization like IPP. In these first few weeks I have been trying to get out and meet some folks from across IPP and engage with you to better understand your challenges. Please know that I strongly believe in the IPP core values of truth, respect, excellence, teamwork, and integrity and I will do my best to personally demonstrate these traits each day as I execute the duties of the office of the VP. I have great respect for the incredible effort each of you put into this organization and have come to know IPP as an organization of professionals with high expectations for excellence. I have no doubt that together, through teamwork, we can continue that high standard.

I can be found in Humphreys Service Building, and while I have an incredibly busy schedule, please don’t hesitate to take a few minutes to introduce yourself and say hello. I’m really excited about the opportunities we will have to work together over the next few months and genuinely look forward to meeting each and every one of you.

Bill
Facilities Management and Energy and Sustainability are excited to kick off

Recyclemania 2017

Let’s go Cornell!

Reduce – ReUse – Recycle

Recyclemania.cornell.edu

Mark Hall, Ben Kuo, and Cindy Lockwood helping Cornell Kick the Cup!

FREE COFFEE, hot chocolate & tea
Wednesdays • 10am-12pm
• Ho Plaza
**when you use your re-usable mug**

Cornell is once again participating in an 8-week Recyclemania Competition (Feb. 5 - April 1), competing against colleges across the nation.

Help the university win by reducing waste on campus. As part of this effort, for the next eight Wednesdays, 10 a.m.-noon, bring your own mug to Ho Plaza outside Willard Straight Hall for coffee, chocolate and tea. (Disposable cups will not be provided.) Join the entire Cornell community in learning how to reduce personal waste and improve waste-sorting across campus (trash, recycling, compost).

Go to recyclemania.cornell.edu for more information or contact the Campus Sustainability Office at sustainability@cornell.edu to learn more.
New IPP Web Site - LAUNCHED!
Debra Howell – Director of Information Technology

Three years ago, Joe Remillard had a dream. Based on lots of feedback received through the Facilities Customer Service Center, he realized IPP’s customers would benefit from having a services-based web site rather than its traditional department-based web site. Joe pitched the idea to me and I quickly realized the brilliance of it and began lobbying for executive support for the project. A few months later, the project was approved to move forward!

Joe and his web redesign team worked to define the current pain points of the site and tried to figure out a good model for the new site. Eventually, I was brought back to project manage and brought in CIT’s Custom Web Development Team to do customer research for us. Our customers were very vocal and provided lots a great feedback to assist us with the redesign. As part of the implementation, we also moved to Drupal and implemented new technology to make it easier for IPP staff to update their own web pages.

Once the design was set, the IPP web content managers and contributors, with Joe and John Brisbois’ unending patience and support, spent countless hours migrating and creating new content. The result is a new web site that is both professional and user-friendly. The feedback from our customers on the new site has been phenomenal. They love the ease-of-use and the ability to find what they need quickly.

This collaborative effort involved, and continues to involve, the time, commitment, and energy of many IPP staff. The steering committee included Joe Remillard, Debra Howell, Amy Ross, Joan Curtiss, and Jocelyn Becraft. John Brisbois, Mike Baker, and Tom Davies provided programming and technical support. The content contributors are Luanne Stockdale, Kristi Cooley, Sarah Dean, Nancy Phelps, Laurrie Coffin, Karen Kunz, Roberta Dillon, Suzanne Kern Wilkins, and Vicki Davis.

And without Jean Curran’s help deciding who to call, I would have been totally stranded!

Thanks so very much!!

Wendy Franzese
Office of the Vice President, Student and Campus Life
IT Security – Updates and Changes

Debra Howell – IT Director

Over the next few months, you will see several changes in IT security that affect you and your computer. These changes will range from training to utilizing the new dual authentication technology.

Recently, IPP IT completed an update of the IPP IT Strategic Plan for 2016-2019. If you have some free time the plan can be viewed in its entirety here:
https://computing.fs.cornell.edu/Forms/FSITStrategy.pdf

The specific plan components that relate to security include transitioning to the Central Firewall Service, which is now complete; implementing Duo for confidential data access and IPP sensitive data access (think floor plans), which will be implemented over the next two months; and conducting an IT Security Assessment.

Dual authentication requires that you use your password in conjunction with an additional piece of information (such as a PIN sent to your mobile device) to verify your identity. Even if a cybercriminal is trying to access your account and has captured your password, they still cannot get account access without the second component if you have instituted dual authentication. DUO is Cornell’s two-factor authentication service using cloud-based technology licensed from Duo Security Inc. By university policy, anyone with access to confidential data must use Duo. And, beginning in April, if you would like to access your W-2 or change your bank account information in Workday, you must have Duo.

We will be contacting you soon about setting up and using Duo for Dual Authentication! More information from CIT regarding Duo can be found here, https://it.cornell.edu/twostep/get-started-two-step-login
IT Security Training

In February we will offer optional, online security training. The training will include topics such as phishing and security awareness. Phishing attacks use email or malicious websites to collect personal and financial information or infect your machine with malware and viruses. Cybercriminals use legitimate-looking emails that encourage people to click on a link or open an attachment. The email they send can look like it’s from an authentic financial institution, e-commerce site, government agency, or any other service or business.

After the training period, we will be doing a “fake phishing” exercise where the University IT Security Office will send a phishing email to us to see if we get “hooked” by the phish.

ANNUAL CONFIDENTIAL DATA CLEAN-UP AND ATTESTATION

This year, the annual confidential data attestation process will take place in Workday beginning in March. We have recently made changes to IdentityFinder so that it runs monthly on most IPP computers (some employees, like HR, Finance, and IT folks, are required to have it run weekly). After you have processed your IdentityFinder results, you will be able to attest to your confidential data access and storage in Workday. More about this process will be available in March.

IPP Word Search

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E S E I T I L I C A F O Y Z N
N I E H F M Y A C L C M T O F
G T B T A I M G L K A L I N D
I B R I A P N H R I Z T L E F
N N L A U T G A N E A B I S Y
E S F S D Q S T N T N G B E G
E T G O G E E E R C N E A I R
R E X M R N S O L I E O N T O
I S Q P A M P O N A M P I R U
N S I N R S A N K I E G A E N
G A C C N H A T X X W R T P D
J E P A V L X A I F C C S O S
C B R T P J M Z X O B D U R W
V T S E R V I C E S N U S P V
I N F R A S T R U C T U R E O
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Kudos

David Trout

Dave - We have received word that you will be moving over to Klarman Hall at the beginning of the new year. On behalf of the Physics Department, please accept our sincere thanks for all you did in managing the custodial requirements here in Clark and PSB – you are a great manager and we always felt supported by your team. We wish you the best of luck in your next assignment.

Kind regards,
Craig

Craig W. Wiggers
Director of Administration
Department of Physics
College of Arts and Sciences
Chili Cook-Off, Dessert Bake-Off, and Vendor Fair

Thank you IPP for the incredibly successful Chili Cook-Off, Dessert Bake-Off, and Vendor Fair!

Lots of fun was had by all, and, most importantly, we raised $645 for the United Way!

Shane Dunn and Rhonda Kelley won the 4th Annual Chili Cook-Off with their awesome chicken wing chili!

The Dessert Bake-Off was won by Debra Howell with her chocolate peanut butter gooey butter cake.

UFRs, Building Coordinators, or anyone interested in learning how service requests are submitted and flowed through IPP to complete work will benefit from this. To sign up, please email Erin Sill (emw46) and you will be sent an Outlook invitation.
Dear Debbie,

I imagine you tend to hear from people when things go wrong. However, I wanted to let you know that things are going well in the basement of Day Hall, and we feel Mike Bishop deserves some recognition. Our office is so pleased with Mike and the service he provides us. He is always ready to help with whatever we ask of him, and he does so with a smile and a can-do attitude. He is a great asset to your team and we could not be happier that he takes care of us on a daily basis. We consider him one of our own staff!

Sincerely,
Beth

Beth Beach
Senior Assistant to the Deans | School of Continuing Education and Summer Sessions

The Steward

A newsletter for IPP staff

January 2017
Volume 3 Issue 1

Kudos!

Dear Debbie,

I imagine you tend to hear from people when things go wrong. However, I wanted to let you know that things are going well in the basement of Day Hall, and we feel Mike Bishop deserves some recognition. Our office is so pleased with Mike and the service he provides us. He is always ready to help with whatever we ask of him, and he does so with a smile and a can-do attitude. He is a great asset to your team and we could not be happier that he takes care of us on a daily basis. We consider him one of our own staff!

Sincerely,
Beth

Beth Beach
Senior Assistant to the Deans | School of Continuing Education and Summer Sessions

The Steward Team:

Ellen Chase, Julie Parsons, Luanne Stockdale, Joe Remillard, Marcela Frink

Cornell University Transportation Services added 3 new photos.
December 12, 2016

Thank you Cornell University Grounds & Building Care by getting up early to help clear roads, sidewalks and other areas on campus.
THANK YOU FOR HELPING #KeepingCornellOnTheMove
Remember to subscribe to Cornell Special Conditions!
http://www.cornell.edu/cubinfo/specialconditions

Like Comment Share
Hi Debra,

AMAZING HUMAN BEING! I went to give him an IPP You ROCK card, and I see Tom Davies and his wife have a bunch of cookies they are handing out to different departments on campus. Every time I call Tom, email Tom, he is respectful, make sure he understands and problem, and then helps me solve, often above and beyond my expectations! And again, this is the second year he has given Transportation Services cookies for the holidays. Tom is a great asset to the Cornell and the world as a whole. Just a big hug and thank you to Tom!

Gary Cremeens

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I LOVE CARS!

Jeff Gregrow - Facilities Engineering drafter

About as far back as I can remember, I was awed by the automobile. At the age of six, I was drawing pictures of the 1957 Plymouth Fury. Over the years, I’ve had several interesting cars, the kind of cars you think back on and wish that you still had!

My first car came by surprise in 1969. When I was in high school, my father told me that his co-worker had just traded in a 1963 black Impala Super Sport at Beckwith Ford, on Church Street in Owego. Did I want it? The answer to that question was simple: YES! So here was a 6-year-old car with 65,000 miles on it (an old car in those days). I paid $475 for the car. Just think what it would be worth today!

The next car that caught my eye, which came along a couple of years later, was a 1967 Plymouth Satellite convertible. Then my first NEW car was a 1972 Dodge Charger. Next was a 1981 Camaro Z28, then a 1984 Z28. All these cars are long gone, but now I’ve caught the collection bug!

In the past five years, I have acquired four Dodge Chargers including a 1973 Rallye big block, a 1976 Daytona and a rare 1977 Midnight Edition, a 1948 Model 62 Cadillac (photo #1) and a 1975 Eldorado convertible (photo #2), a 1995 Mustang GT convertible (photo #3) and a 2012 Dodge Charger R/T Hemi (photo #4).
I LOVE CARS!

During the summer months, I go to several car shows and cruise-ins. My favorite shows are “Mopar Madness” in Liverpool, the AACA Tioga Region show at the Hickories Park, Owego, and the Syracuse Nationals. I’m a member of The Central New York Mopar Association and the AACA car clubs, and often, I’m called on to use the cars in parades and high school homecoming events (photos #2 & 3). Of course, I always say “Yes”!

Now that it’s winter, the cars are all put away under dust covers. If you look closely at photo #5, you can see a white Christmas tree at the far end of the garage. That’s derived from another fond childhood memory! Dad came home from work one evening in late December 1960, and declared that he had found a great used car at Frank Spisak Chrysler-Plymouth in Owego (Dad was a car man from the get-go). We all piled into our 1952 Chevy and went to see this treasure. It was dusk when we arrived at the dealership, but the showroom was brightly lit and there sat the most magnificent piece of Detroit iron that I had ever seen (I’m nine years old by now) …. a copper and white 1960 Plymouth Sport Fury 2-door hardtop! And, right behind it was an aluminum Christmas tree with a color wheel rotating on the floor next to it, throwing all shades of color on those silvery needles.

The vintage aluminum trees were a bit expensive on eBay, so I settled for a new white tree from Walmart. BUT, I do have a vintage color wheel to shine on it!

Photo #5 - White Christmas tree resides with my car collection!

Want to be a Steward contributor? Have an idea for something you’d like to see featured in the Steward?

Contact: Joe Remillard jhr34@cornell.edu
Julie Parsons jh252@cornell.edu
Luanne Stockdale ls249@cornell.edu
Ellen Chase emc44@cornell.edu
Marcela Frink mdf12@cornell.edu

Kudos

Rick -

One of your team was very helpful to me Wednesday morning. I had left a coat in 221 Weill, and when I came by at 6:45am, the building was locked. Lenny Howe assisted me by letting me into the building, and ultimately going with me to 221 as the door was locked. Fortunately, my coat was sitting on a shelf. Lenny was not only helpful, but very pleasant to talk with. Please extend my gratitude to him for his assistance and kindness.

Daniel G. Schied, CGM
Director, Cornell University Grounds
A look at the critters IPP staff come home to Cornell Real Estate

“The Pets Behind the People”

“Max” is waiting for a walk with Christine Hass

“Harley” loves Cayuga Lake with Jeremy Thomas
The Pets Behind the People

A look at the critters IPP staff come home to Cornell Real Estate

“Rubi and Rosie” want treats! Teri Whitmore

Comfy spot for “Xena” Sarah Dean
The Pets Behind the People

A look at the critters IPP staff come home to Cornell Real Estate

Puppy love with “Chief” Sarah Dean

“Finn” loves playing in the bathroom Sarah Dean

“Kenya” wishing everyone “Happy Holidays” from Kristin Gutenberger
The Pets Behind the People

A look at the critters IPP staff come home to Cornell Real Estate

“Bailey” smiling for Tina O’Shea

”Molly and Lucy” waiting for Cynthia Kemp